

Medicare Shared Savings Program ACOs: Creating and Managing a HARP Account with a QPP Role in ACO-MS

Introduction

On August 5, 2021, Medicare Shared Savings Program (Shared Savings Program) ACOs were granted access to manage their Health Care Quality Information System (HCQIS) Access Roles and Profile system (HARP) accounts with Security Official and Staff User roles in the [ACO Management System \(ACO-MS\)](#). ACO-MS allows specific ACO contacts (i.e., the ACO Executive, Authorized to Sign (Primary and Secondary), Application Contact (Primary and Secondary), and CMS Liaison) to invite individuals to obtain a HARP account with a Quality Payment Program (QPP) Security Official or QPP Staff User role in order to access gpp.cms.gov.

Account Registration and Role Management

Representatives of Shared Savings Program ACOs who need to access gpp.cms.gov should contact one of the ACO contacts specified above to request an invitation to obtain a QPP Security Official or QPP Staff User role and manage their QPP roles in ACO-MS. They won't be able to create HARP accounts or manage their QPP roles via gpp.cms.gov. These actions must be managed through ACO-MS. Individuals with a QPP Security Official or QPP Staff User role in ACO-MS can access gpp.cms.gov by signing in with their ACO-MS username and password.

Existing HARP Users: For representatives of Shared Savings Program ACOs who have an existing HARP account with a Security Official or Staff User role, their account and role information was migrated to ACO-MS. These users were automatically set up with the appropriate role(s) associated with their ACO(s) in ACO-MS and can log into ACO-MS with their HARP credentials. Please note that the ACO-MS process only applies to representatives of a Shared Savings Program ACO, and not to the Participant TINs in the ACO. Representatives of a Participant TIN will still need to create an account on harp.cms.gov and request and manage their QPP role on gpp.cms.gov, using the information in the Step 1, Step 2a, and Step 3 documents included in the [QPP Access User Guide](#) (ZIP file).

Resources

For information on creating and managing a HARP account with a QPP role in ACO-MS, please refer to [Creating and Managing Quality Payment Program Contacts in ACO-MS](#) tip sheet available in the Program Resources section of the Knowledge Library tab in ACO-MS.

For guidance on how to add the QPP Security Official and QPP Staff User contacts to an ACO in ACO-MS, please refer to the [Overview of ACO-MS User Access and ACO Contacts](#) (pdf) tip sheet.





If you have any questions about ACO-MS or require technical assistance, please log into ACO-MS and click the Helpdesk icon (located within the ACO-MS banner) or contact the ACO Information Center at SharedSavingsProgram@cms.hhs.gov.

If you have questions about the QPP or require technical assistance signing in to the QPP website, contact the QPP at 1-866-288-8292 or by e-mail at: QPP@cms.hhs.gov.

Version History

Date	Change Description
09/13/2024	Updated QPP Access User Guide link on page 1.
03/04/2024	Removed ACO Information Center phone number on page 2 due to its discontinuation.
11/04/2021	Original posting